

SERVICE ALERT

NO.: 21121 Rev A

TO: Owners/Operators of King Air C90 Series G1000 NXi STC SA01456WI-D Aircraft

DATE: November 10, 2021

SUBJECT: Aural Alerts Volume Low Over Speaker

PRODUCTS AFFECTED

Textron Aviation Inc. (Beechcraft) King Air model C90A, C90GT, and C90GTi aircraft equipped with **all** of the following are affected:

- G1000 NXi Integrated Flight Deck per STC SA01456WI-D
- G1000 NXi System Software Version 3557.00 or 3557.01

NOTE

Use the FMS knob to select the 'AUX – System Status' page to view the System Software Version. The System Software Version is shown in the upper right box.

- Aural Tone Generators
- GMA 1360 Audio Panels (See Figure 1)



Figure 1 – GMA 1360 Audio Panel

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ISSUE

Aircraft aural alerts (Stall / Gear) volume over speakers may not be audible in flight.

PILOT ACTION

Wear a headset while flying.

RESOLUTION

This issue will be fixed in a future wiring change.