

## SERVICE ADVISORY

NO.: 1540 Rev A

**TO:** Garmin Aviation Service Centers, Distributors, and Owners of Record

**DATE:** June 9, 2015

**SUBJECT:** GTN 7XX Units with Main Software Version 5.11 or 5.13 and FliteCharts® Updates

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### PRODUCTS AFFECTED

GTN 725 and GTN 750 units using Main Software Version 5.11 or 5.13.

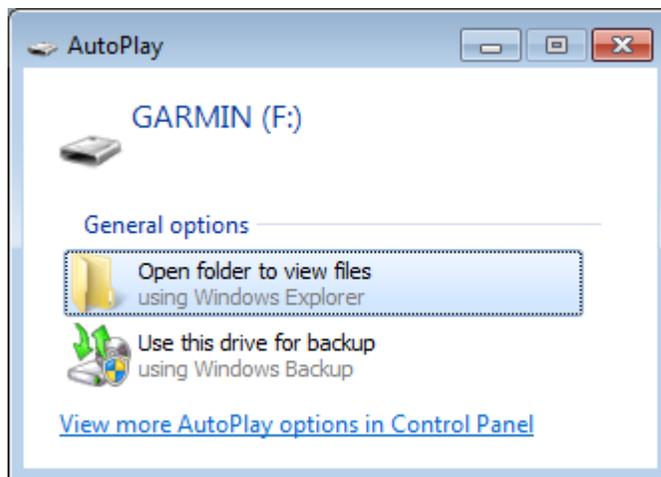
### ISSUE

GTN Main Software Versions 5.11 and 5.13 changed the way that FliteCharts data are handled by GTN 7XX units. In some cases a new FliteCharts data update may become corrupted, causing the GTN datacard to become unusable. (GTN 6XX units do not use FliteCharts and are not affected.)

### PILOT ACTION

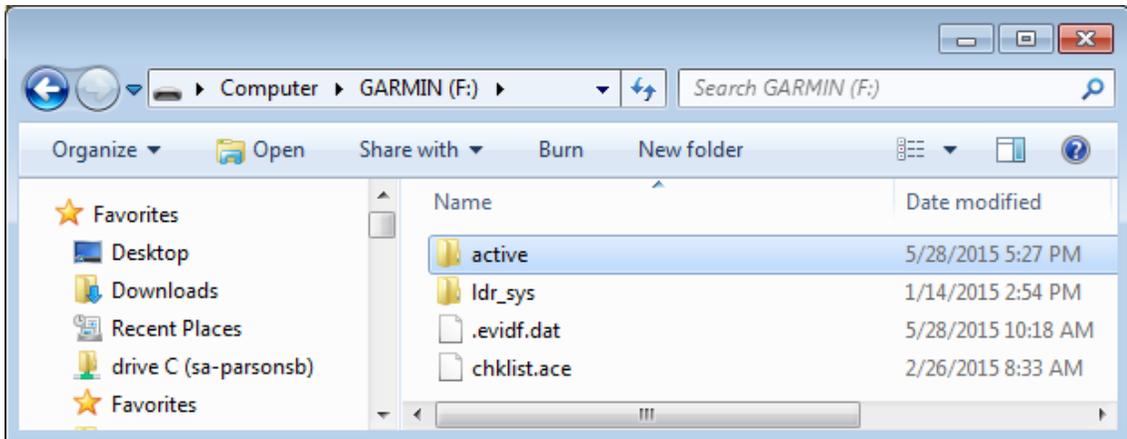
Owners and operators of GTN 7XX units with v5.11 or v5.13 software should not update the FliteCharts database without first performing the following six steps:

1. Insert the GTN supplementary datacard (P/N 010-00900-XX) into the computer's SD card reader.
2. With some Windows versions this box will automatically be displayed:

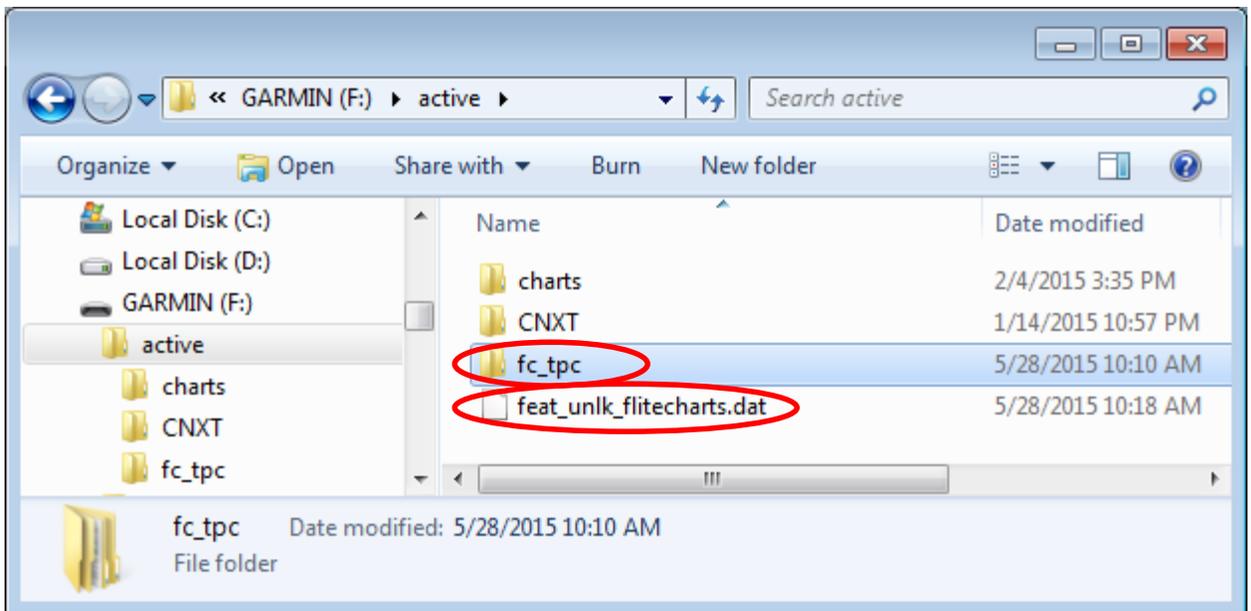


If so, click on "Open folder to view files." If this box is not displayed, open Windows Explorer and click the drive letter for the SD card reader (the drive letter will vary, depending on the computer).

3. The datacard root directory will be displayed. Find and double-click the **active** folder. (Your datacard root directory may look different from what is shown here. That is normal.)



4. The contents of the **active** folder will be shown. (The active folder of your datacard may show more folders and files than those shown here. That is normal.)



5. Delete the **fc\_tpc** folder and **feat\_unlk\_flitecharts.dat** file from the datacard by right clicking on each to bring up the menu box, and then left clicking "delete" in the menu box.
6. Proceed to update the FliteCharts data as normal.

## RESOLUTION

A future GTN software release will correct this issue.